

الإدارة التفاعلية
للاتصالات وتقنية المعلومات
Interactive Management
for Telecommunication & IT



Customised systems for Life Quality and management





Command & Control



Digital Transformation



Audio/Visual Solutions



Incident Management



Unified Communications



Public Safety

Introduction

Founded in 2016, Interactive Management for Telecommunication and IT is a leading provider of Critical Communications solutions, Digital Transformation services, and the design and management of Command-and-Control centres, Control rooms and Monitoring rooms. Our expertise encompasses advanced technology systems, Emergency solutions, and specialized Digital platforms for Incident, Disaster, and Crisis Management, business operations, Audiovisual systems, Building Facility management, Video walls, Digital display control, theatres, museums, and more. Additionally, we specialize in communications and IT solutions, low-current systems, and electromechanical systems within these domains.

With the growing demand for smart technologies, critical communication systems, security, safety, and emergency solutions, Interactive Management continuously innovates and leverages its extensive technical expertise to deliver cutting-edge, future-oriented solutions. Our mission is to support our clients—pioneers in implementing new interactive technologies—by transferring and enabling knowledge, aligning with Saudi Arabia's Vision 2030.

We hold unique partnerships with select global vendors, alongside collaborations with other renowned suppliers. This positions Interactive Management as a value-added partner in Saudi Arabia, providing world-class solutions tailored to the region's unique needs.



Mission

Our mission at Interactive Management is to leverage our exceptional commercial, technical, and material expertise to offer innovative, forward-thinking solutions that empower our clients to lead in the implementation of interactive concepts. Our commitment to the highest local and international standards aligns harmoniously with the Kingdom of Saudi Arabia's Vision 2030.

Goals

We strive to enhance operational efficiency for managers and supervisors by enabling them to monitor work progress from anywhere, at any time—eliminating the need for on-site visits. Our solutions ensure direct, flexible, and effective communication between organizations and their employees or customers, optimizing workflow and productivity.

Vision

To be a leading provider of communication, IT, and AI-driven solutions. At Interactive Management, we are committed to excellence and innovation, aspiring to become one of the most influential IT companies. Our goal is to align with global standards and local best practices, delivering advanced solutions that evolve with customer needs and contribute to their success.



Our Team

Our team is dedicated to achieving the company's objectives in alignment with the strategic plan outlined by senior management for the local market. Guided by the approved work plan, the team is fortified through the careful selection of individuals best suited for each task, ensuring their effectiveness.

Interactive Management places a profound emphasis on human resources, recognizing them as a genuine investment for achieving the exceptional outcomes it aspires to. As a result, the company has strategically placed at its core, elements that guarantee the inclusion of well-qualified talents, thereby enhancing the company's operations. This approach fosters an environment that cultivates loyalty, nurtures creativity, and provides the necessary resources for continuous digital development.

Our team comprises elite specialists in the fields of infrastructure, command and control rooms, audiovisual communication, and networks. They bring with them a wealth of knowledge, practical experience, and professional expertise. Moreover, they boast extensive experience in delivering and executing interior design projects for complete and turn-key solutions.

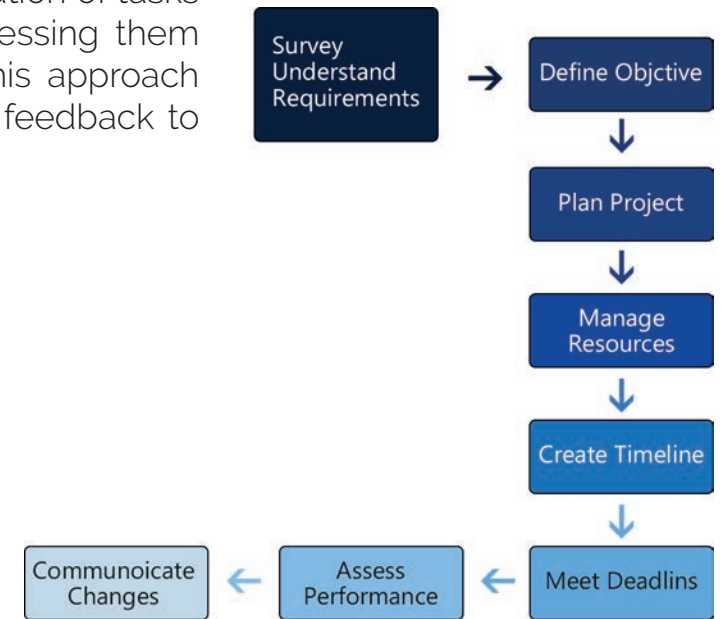


Project Management Methodology

Our project management methodology centers on the efficient and effective execution of tasks for our clients. It prioritizes prompt response and adaptability to changes, addressing them flexibly through the implementation of small tasks in short, regular intervals. This approach ensures that any errors are identified and rectified promptly, with ongoing client feedback to ensure sustained quality.

Stages followed in the implementation of projects

1. Comprehend the customer's requirements.
2. Define the project's objectives and scope of work.
3. Develop a project management plan with implementation requirements.
4. Efficiently manage resources (time, budget, and team members).
5. Elaborate, develop, and oversee the project timeline.
6. Adherence to delivery on specified and agreed-upon dates.
7. Measure task and team performance, identifying and addressing weaknesses.
8. Keep the client informed of changes and developments, and communicate



Project Quality

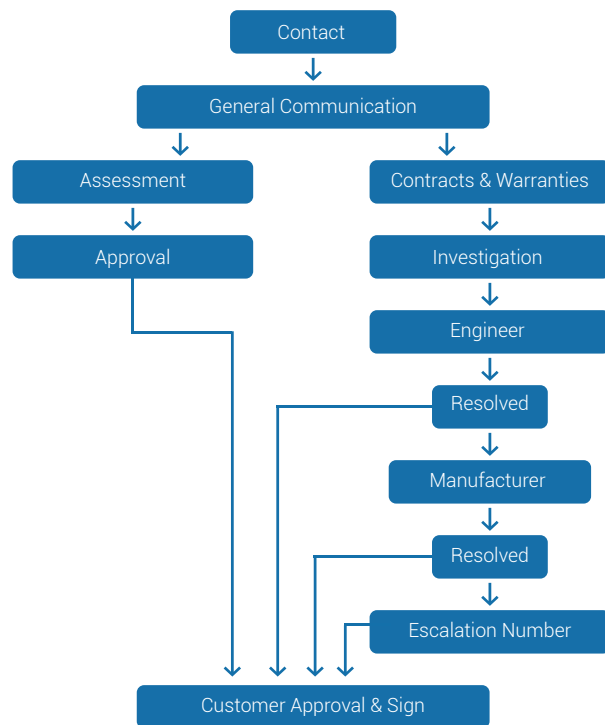
1. Evaluate project implementation risks and propose solutions to mitigate or avoid them.
2. Set high standards for quality.
3. Thoroughly document all steps and processes.
4. Identify methods and tests to ensure project success.
5. Distribute tasks to individuals with relevant expertise.
6. Achieve customer satisfaction by delivering project outputs and results.
7. Specify project costs to achieve the expected quality.



Fault reporting

1. General Communication:

- i. Initiate Contact: Customers can reach our technician through a dedicated phone line (0501-265-011), email (tech@imanagement.sa), or our website (www.imanagement.sa).
- ii. Problem Assessment: Our technician will communicate with the user to understand the problem and assess the malfunction. They will provide a preliminary diagnosis and discuss potential solutions.
- iii. Customer Approval: In some cases, addressing the malfunction and providing spare parts may require customer approval. Our technician will explain the situation and obtain consent before proceeding with



2. Contracts and Warranties:

- i. Reporting Contacts: For customers with active contracts and warranties, contact information is provided in your service agreement. You can reach our technician at the provided number.
- ii. Problem Investigation: The technician will promptly investigate the reported issue, aiming to address the malfunction as soon as possible.
- iii. Engineer or Manufacturer Involvement: In complex cases, it may be necessary to involve an engineer or communicate with the manufacturer to find a solution. Our technician will coordinate this if needed.
- iv. Escalation Numbers: To ensure timely fault resolution according to the agreed-upon timeframes, dedicated numbers are allocated for the company's management. This allows you to escalate the report in case of any delays in the repair process.

Occupational Safety

At Interactive Management, occupational safety is paramount. It emphasizes prevention and personal protection to ensure the safety of technicians and workers on-site from workplace hazards.

A. General objectives of occupational safety and health:

- 1-Safeguarding individuals from injuries resulting from workplace dangers by preventing accidents, injuries, and occupational diseases.
- 2-Preserving the physical assets such as facilities, devices, and equipment from damage and loss due to accidents.
- 3-Meeting all occupational safety and health requirements to create a safe environment that minimizes risks for individuals and assets.
- 4-Fostering a sense of safety and tranquility in the hearts of workers while carrying out their duties.



B. Safety Procedures

- 1-Workers at our sites are required to use personal safety tools provided by the company, such as gloves, goggles, protective footwear, hard hats, protective vests, and other equipment to shield themselves from injuries.
- 2-First aid kits are provided at work sites to promptly address minor injuries.
- 3-Electrical insulating materials are supplied to protect against electric shocks or hazards.
- 4-Training ensures that workers follow safety procedures and are prepared to respond to accidents if they occur.
- 5-Ongoing audits and documentation are maintained to ensure the adherence to occupational safety procedures and identify potential risks.

Solutions

Digital Transformation

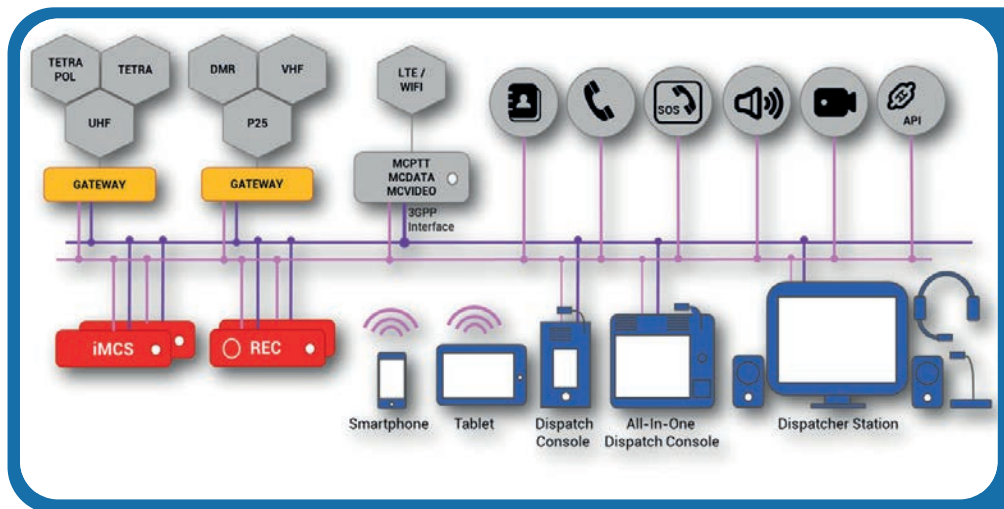
iManagement delivers Digital Transformation solutions focused on automating processes and enhancing operational efficiency. We integrate advanced technologies such as IoT and data analytics to help businesses modernize their infrastructure. Our solutions empower smart cities, industries, and organizations to improve service delivery, boost productivity, and stay competitive in a rapidly evolving digital landscape.

Critical Communications

The command-and-control room operators must have means for communicating effectively with.

many teams in service across different communication channels (Analog / Digital Radio, LTE, Telephony, Intercom, etc.).

Our solution and platform are particularly suited to command and control centers seeking integrated communications that are efficient, interoperable, and reliable without compromising safety (TETRAPOL, TETRA, DMR, GSMR, P25).



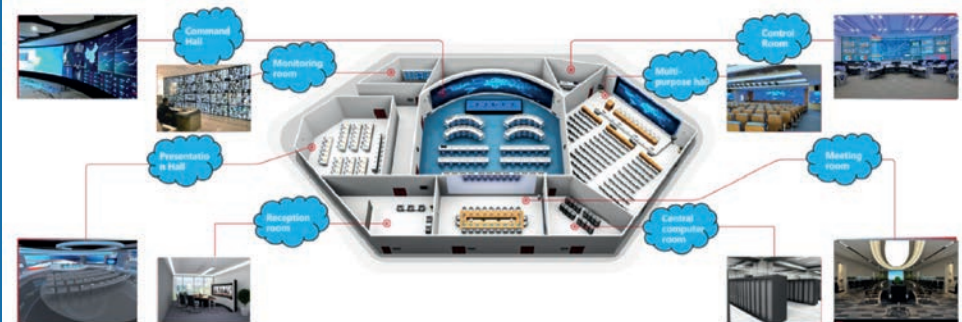
Solutions

Command and Control

iManagement provides advanced Command and Control solutions, offering centralized platforms for critical operations. Our systems include Custom Command Consoles, Critical Communications, and Surveillance, ensuring real-time decision-making and coordination. Designed for emergency response and complex operations, our solutions deliver situational awareness and seamless communication for secure, efficient management.

Incident Management

iManagement's Incident Management solutions provide a centralized platform for responding to emergencies and operational disruptions. With real-time tracking, automated workflows, and seamless communication, our systems ensure quick decision-making and collaboration. Designed for public safety and corporate environments, our solutions minimize downtime and enhance operational resilience.



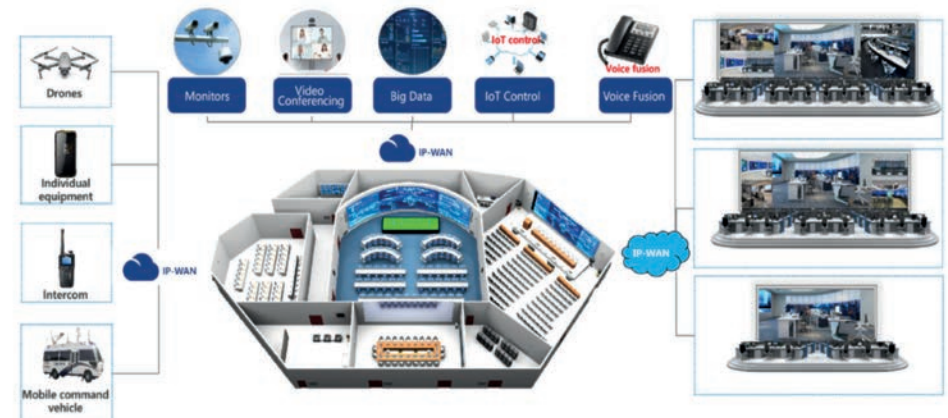
Solutions

Audio And Sound Intelligence

iManagement's Audio Solutions deliver crystal-clear sound quality for a variety of environments, including conference rooms, auditoriums, and educational spaces. Our offerings include Sound Amplification Systems, wireless microphones, and integrated audio systems designed to provide immersive audio experiences, enhancing communication and ensuring clear, intelligible sound across any venue.

Video Control And Distribution

iManagement offers cutting-edge Video Solutions that provide high-definition visual experiences for conferencing, broadcasting, and presentations. Our systems include Video Conferencing, Recording Solutions, and large-scale display technologies, ensuring superior video quality and smooth interaction. Whether for corporate, educational, or public venues, our solutions enhance communication and engagement through vivid, reliable visuals.



Solutions

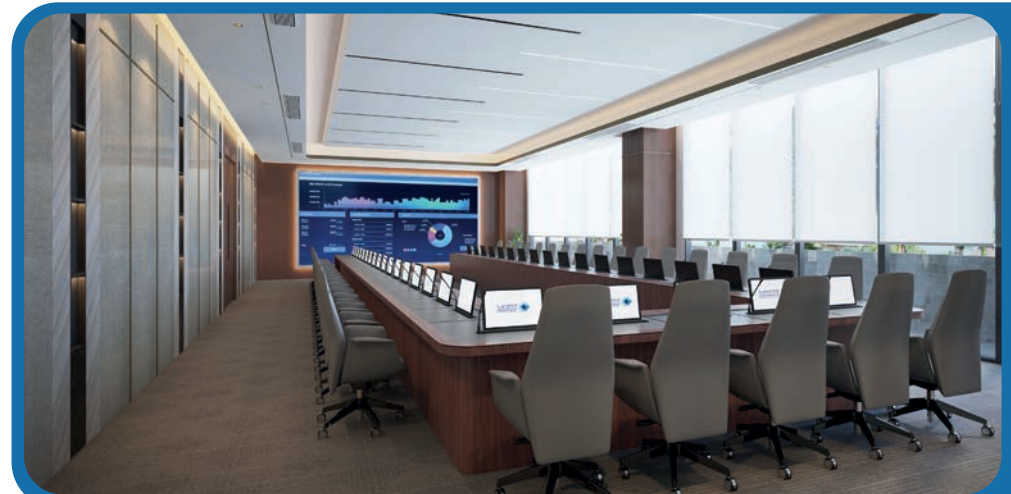


Automation & Process Control

iManagement's Automation and Process Control solutions streamline operational workflows and improve efficiency. By integrating intelligent systems, we enable real-time monitoring and control of processes across industries. Our solutions reduce human intervention, increase precision, and ensure sustainable operations, making them ideal for manufacturing, energy, and urban infrastructure.

Conferences & Discussion Systems

iManagement's Conferencing and Discussion solutions are designed to facilitate seamless communication in any meeting or conference environment. Our systems include Conference and Discussion Systems, Educational Recording, and Video Conferencing, ensuring clear communication and collaboration. Ideal for boardrooms, classrooms, or large venues, our solutions enhance participation and interaction.



Solutions

Public Safety

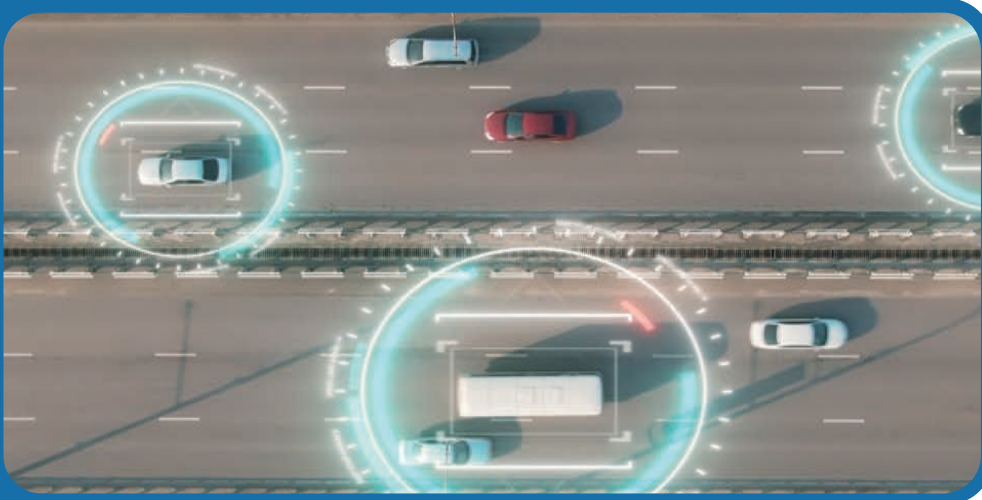
iManagement offers integrated Public Safety and Transportation solutions that enhance safety, security, and efficiency. Our systems include Surveillance, Critical Communications, and Command Centers, enabling real-time monitoring and rapid response. Designed for urban environments, our solutions ensure effective management of public safety operations and smooth transportation services.

Transportation

iManagement's Public Transportation Solutions enhance safety, efficiency, and reliability for transport operations. Our integrated solutions enable real-time coordination between control centers, transport operators, and emergency responders. With Critical Communications and event management workflows, our solutions ensure continuous, secure operations, rapid incident response, and improved passenger safety, optimizing overall transportation performance.



Solutions

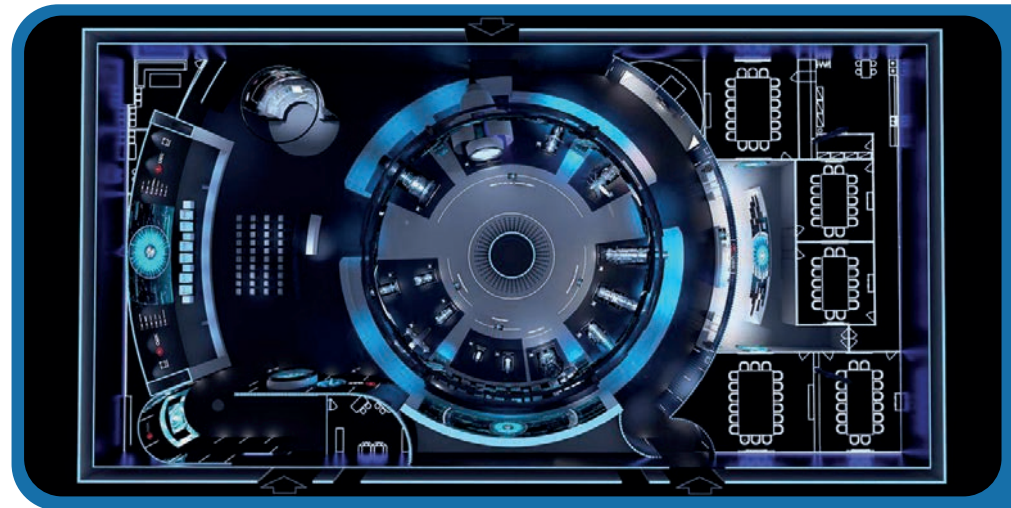


Surveillance Infrastructure

iManagement delivers comprehensive Surveillance Solutions designed to ensure real-time monitoring, safety, and security. Our systems integrate advanced Surveillance Infrastructure, cameras, and monitoring tools to protect public spaces, critical infrastructure, and corporate environments. With intelligent analytics and remote monitoring capabilities, our solutions provide enhanced situational awareness and rapid response to potential threats.

Specialized and Customized Furniture

iManagement designs and provides Custom Furniture solutions tailored for command centers, conference rooms, and other high-tech environments. Our specialized furniture, including ergonomic Command Consoles and Workstations, enhances comfort and functionality while supporting the integration of complex technologies. These solutions ensure a seamless blend of style, durability, and practicality for critical operations.



Solutions

Interactive Management Company takes pride in contributing to the achievement of Saudi Vision 2030 goals by leveraging its expertise and capabilities to provide innovative solutions that meet the highest global standards. We pray to Allah for success in our journey of development and excellence and for our nation to continue enjoying security and prosperity under its wise leadership.



Partners of Success



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